



# Toyota MM17/MM19 Guide (On-boarding)

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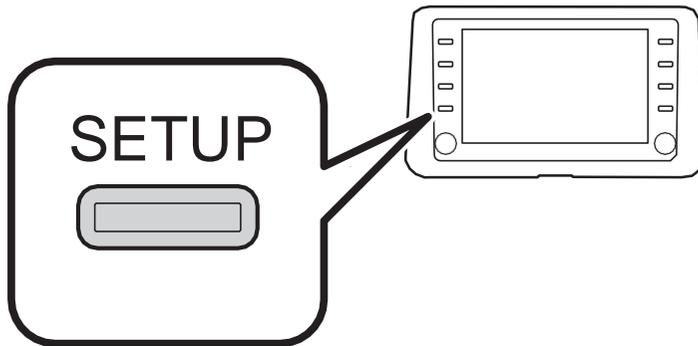
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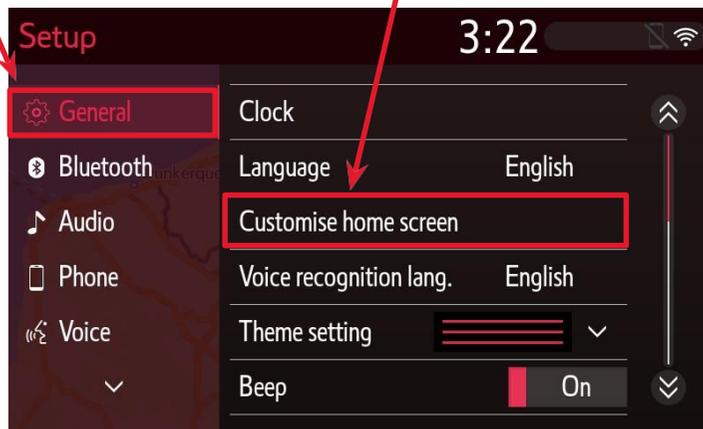
# Toyota MM17 On-Boarding Basic Information

## Personalize Home Screen

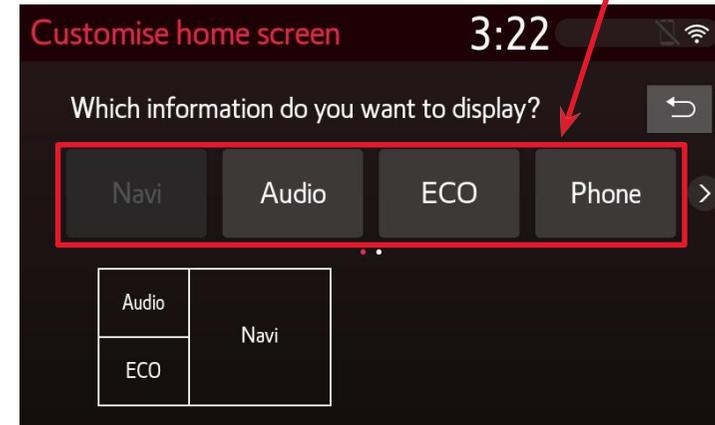
1. Press "Setup" on the navigation system to display the screen in step 2



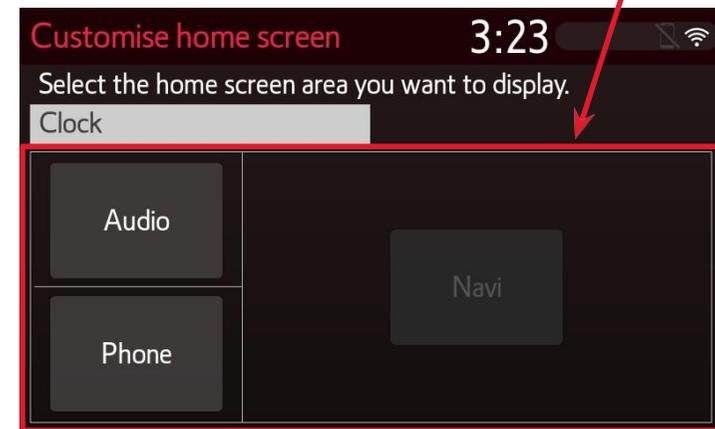
2. a. Select "General"      b. Select "Customize home screen"



3. Select what you want to display on the home screen



4. Select where you want to display the selected information

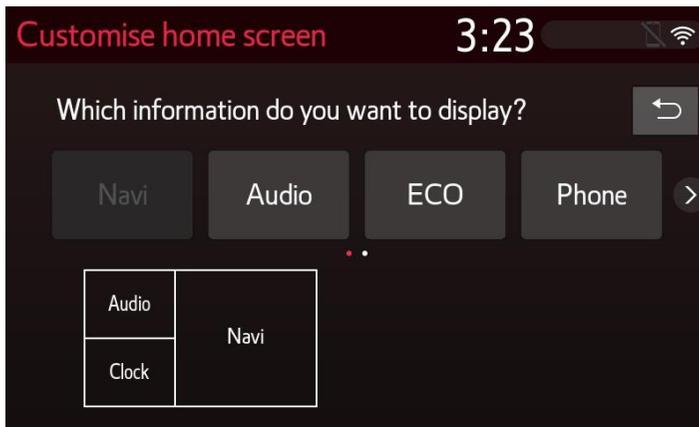




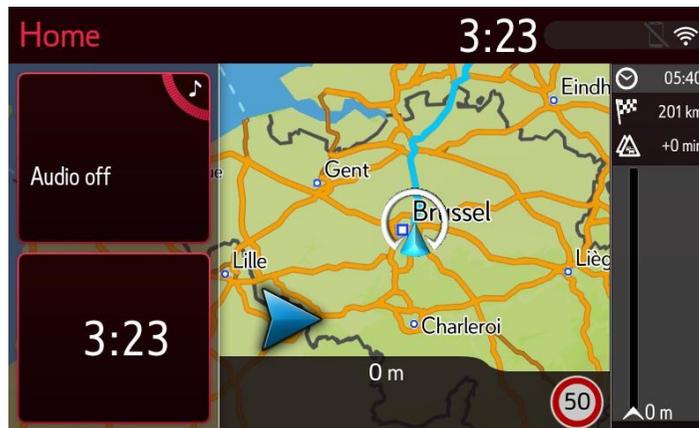
# Toyota MM17 On-Boarding Basic Information

## Personalize Home Screen

5. Your preference has been saved



6. The home screen has been adjusted to your personal preference

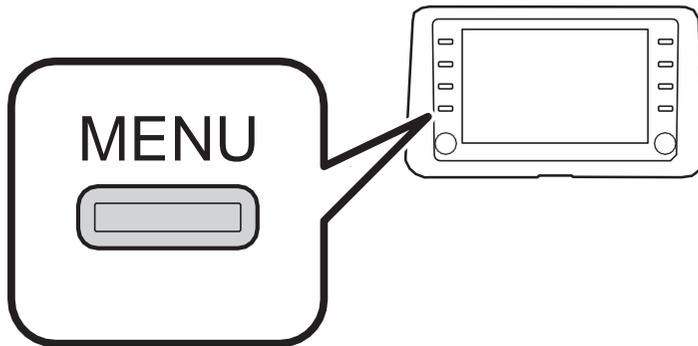




# Toyota MM17 On-Boarding Connectivity

## Pair Your Phone Via Bluetooth

1. Press "Menu" on the navigation system to display the screen in step 2



- 2.



Select "Setup"

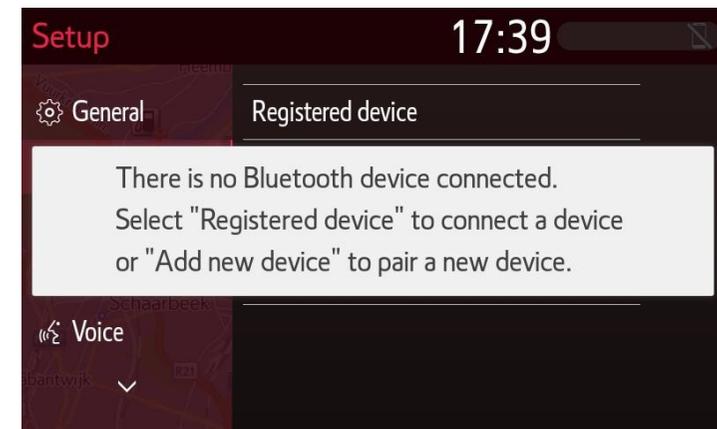
- 3.

Select "Bluetooth"



- 4.

If no Bluetooth device is registered the following screen will be displayed

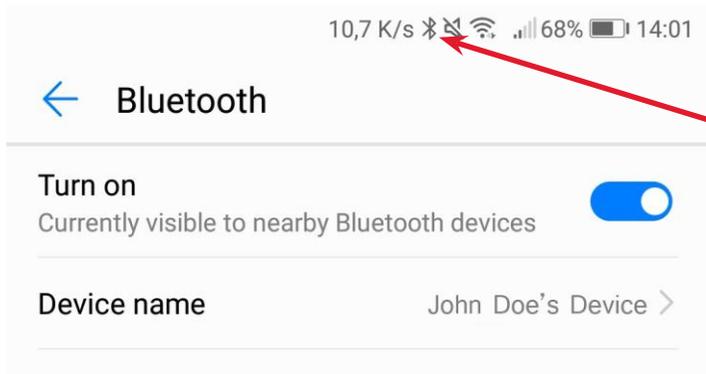




# Toyota MM17 On-Boarding Connectivity

## Pair Your Phone Via Bluetooth

5. Make sure that Bluetooth on your phone is switched on



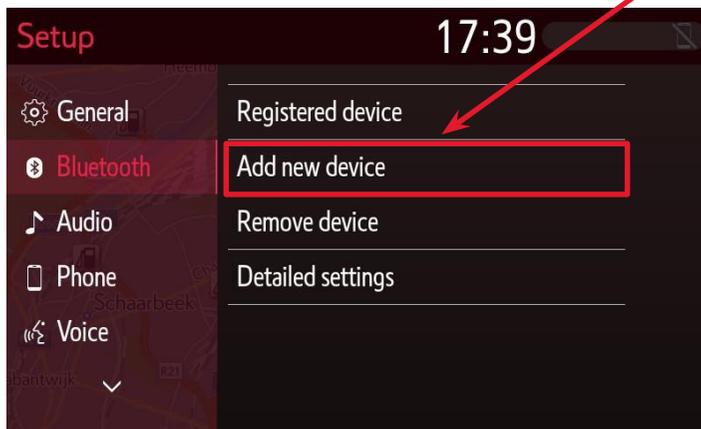
This symbol will be visible

- 7.

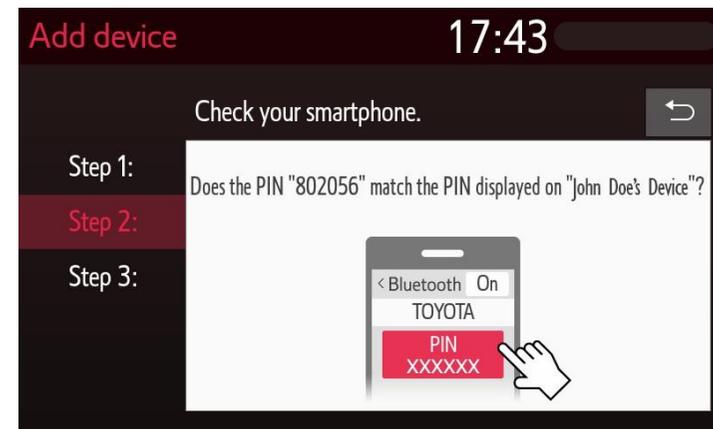


Select your device

6. Select "Add new device"



8. A request is sent to your device. Select "Pair" on your device

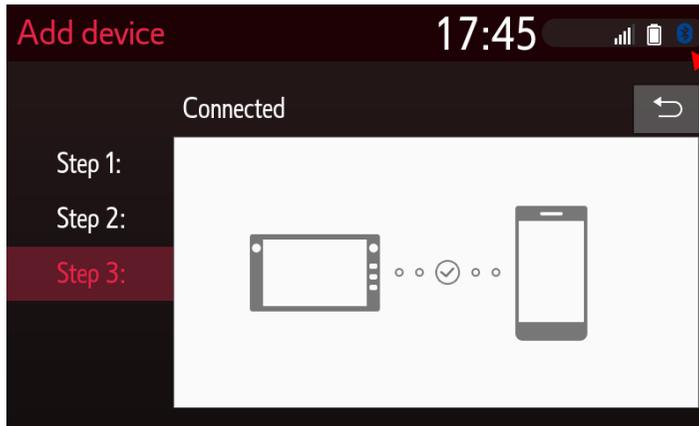




# Toyota MM17 On-Boarding Connectivity

## Pair Your Phone Via Bluetooth

9. Your device has been connected with the navigation system



Once you have successfully paired your phone, the Bluetooth icon becomes visible

10. Multiple devices can be connected to the navigation system



NOTE: If you select a registered device, you can choose to only share audio or phone contacts

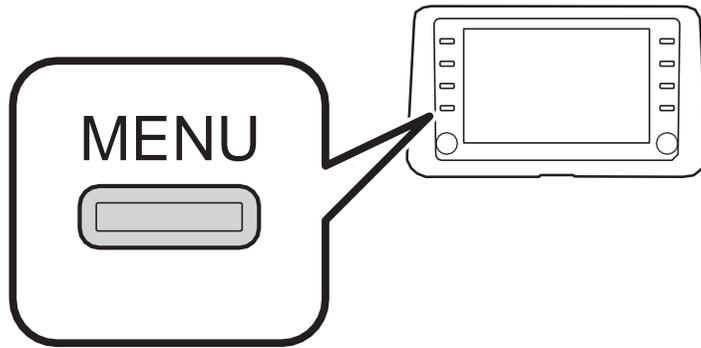




# Toyota MM17 On-Boarding Connectivity

## Set up Wi-Fi Connectivity

1. Press "Menu" on the navigation system to display the screen in step 2



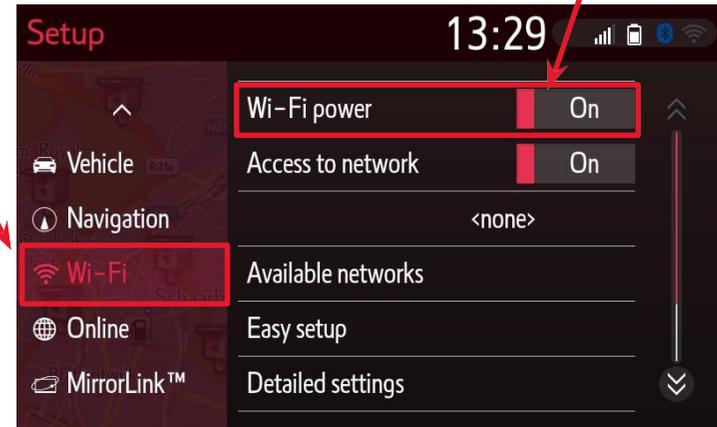
- 2.



Select "Setup"

- 3.

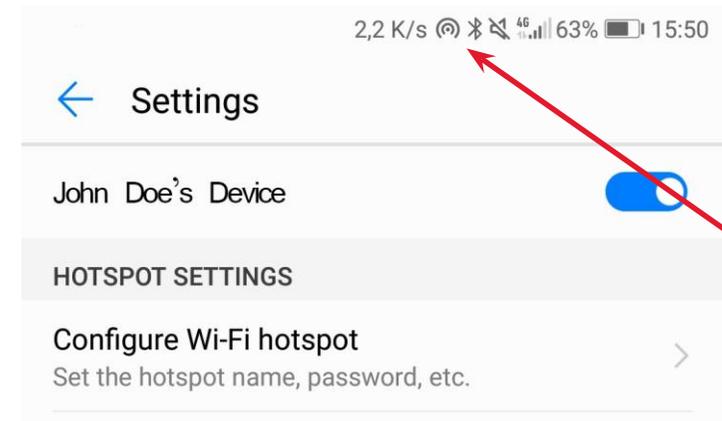
a. Select "Wi-Fi"



b. Turn "Wi-Fi Power" On

- 4.

Make sure that the hotspot on your phone is enabled



This symbol will be visible

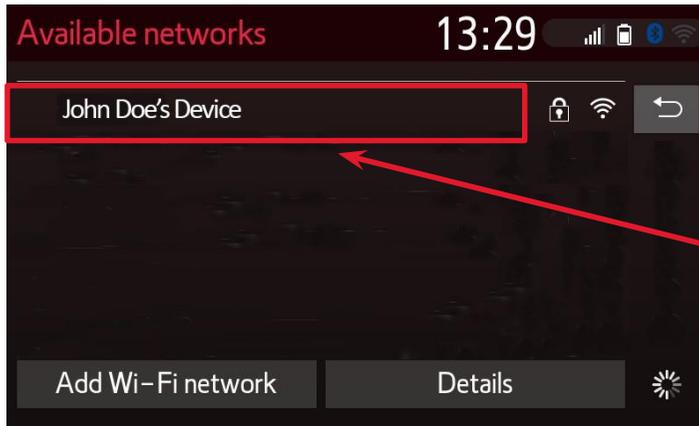




# Toyota MM17 On-Boarding Connectivity

## Set up Wi-Fi Connectivity

5.



Select your network

6.



Enter the network password and select "OK"

7.

The navigation system has successfully connected with the hotspot, the Wi-Fi icon becomes visible

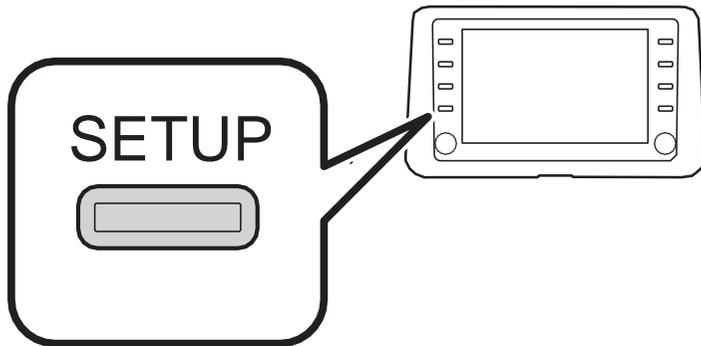




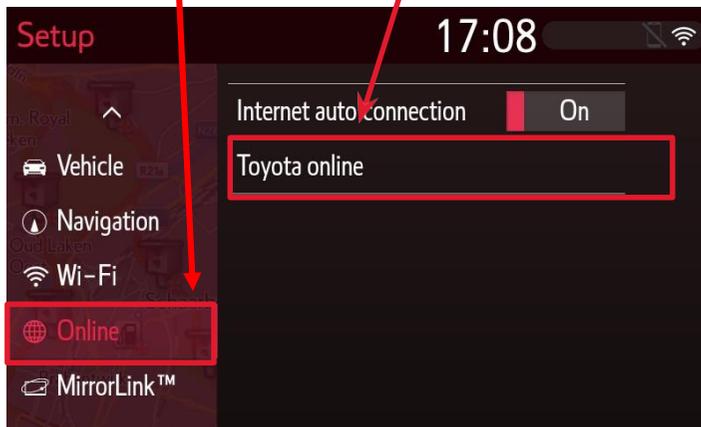
# Toyota MM17 On-Boarding Account

## Create Customer Portal Account

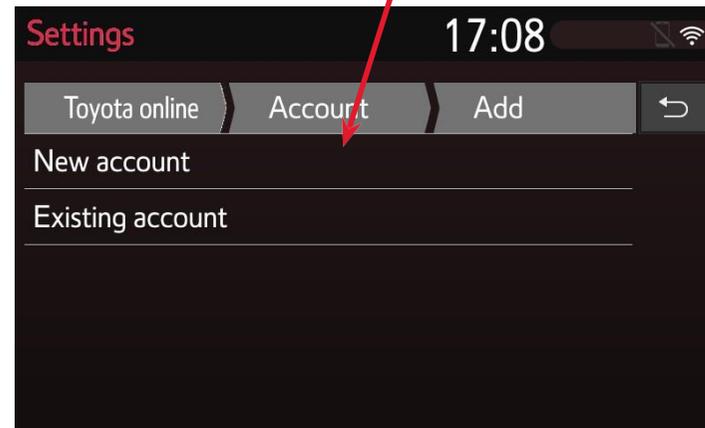
1. Once your car is connected to the internet via Bluetooth tethering or Wi-Fi. Click on "Setup" on the navigation system to display the screen in step 2



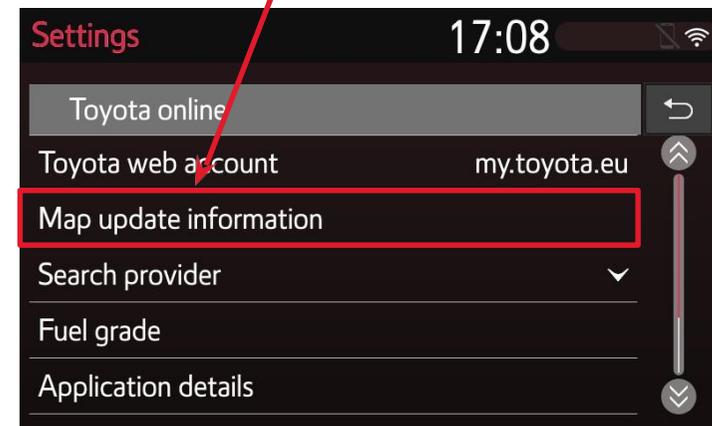
2. a. Select "Online"      b. Select "Toyota Online"



3. Select "New account" or input registered "Existing account", wait a few seconds for your device to confirm verification. You will now be able to access services from your device or MYT app



4. Select "Map update information" to review your device ID





# Toyota MM17 On-Boarding Account

## Create Customer Portal Account

5.

Settings 17:10

Toyota online > Account > Create

Email: johndoe@toyota.com

Password: \*\*\*\*\*

Confirm password: \*\*\*\*\*

Remember password  On

> Next

Select "Next" after filling in personal information

6.

Settings 17:11

Toyota online > Account > Create

First name John

Last name Doe

Country Belgium(België)

< Previous > Next

Select "Next" after filling in personal information

7.

Settings 17:11

Toyota online > Account > Create

Terms of use

Ieder gebruik van de diensten die beschikbaar worden gesteld vanuit uw Toyota moet in overeenstemming zijn met toepasselijke wetgeving en op een veilige manier plaatsvinden, zodat dit geen gevolgen heeft voor het besturen van de auto en/of voor andere deelnemers aan het verkeer. U erkent hierbij, en gaat hiermee

× Decline Accept

Select "Accept"

8.

Settings 17:14

Toyota online > Account > Create

Geolocation sharing

Ieder gebruik van de diensten die beschikbaar worden gesteld vanuit uw Toyota moet in overeenstemming zijn met toepasselijke wetgeving en op een veilige manier plaatsvinden, zodat dit geen gevolgen heeft voor het besturen van de auto en/of voor andere deelnemers aan het verkeer. U erkent hierbij, en gaat hiermee

× Decline Accept

Select "Accept"

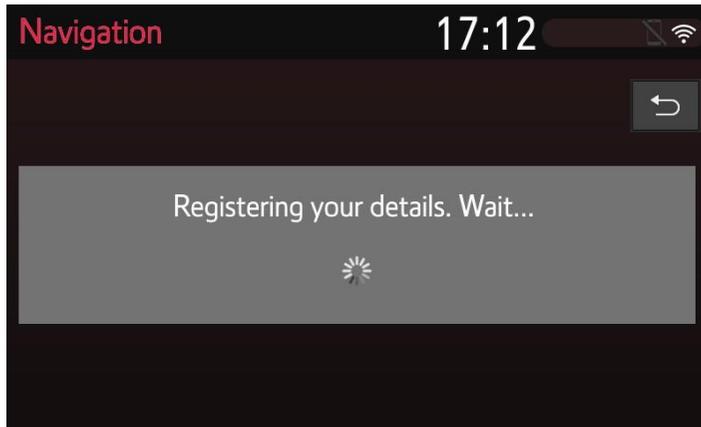




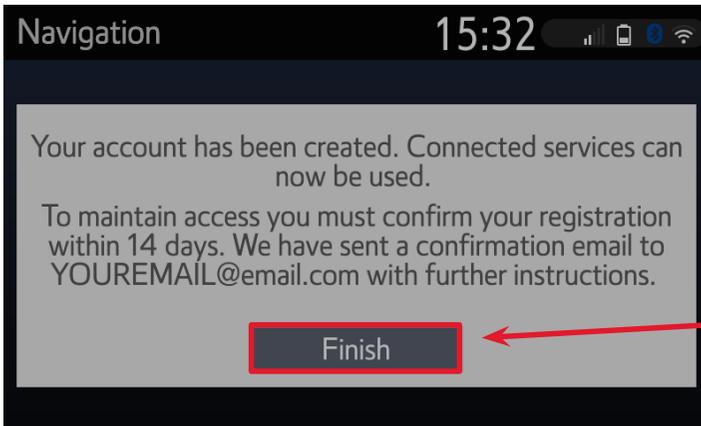
# Toyota MM17 On-Boarding Account

## Create Customer Portal Account

9. The system will register your details



10. The account has been created



Connected service are immediately activated for 14 days. you can react within **14 Days** to connect your car to the portal.

Select "Finish" to complete the account creation

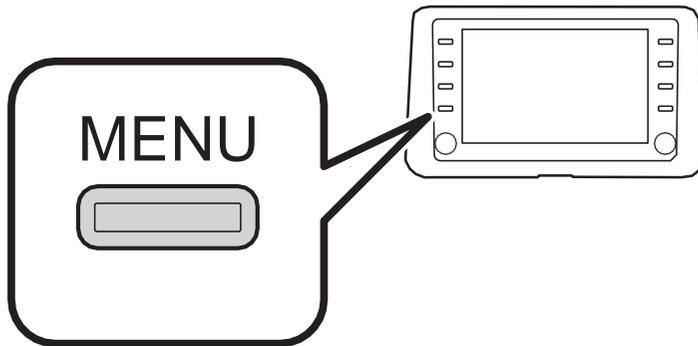




# Toyota MM17 On-Boarding Navigation

## Enter a New Destination

1. Press "Menu" on the navigation system to display the screen in step 2

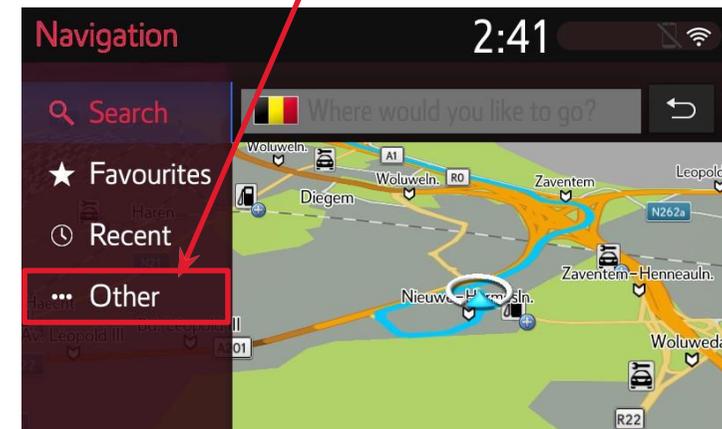


2. Select "Destination"



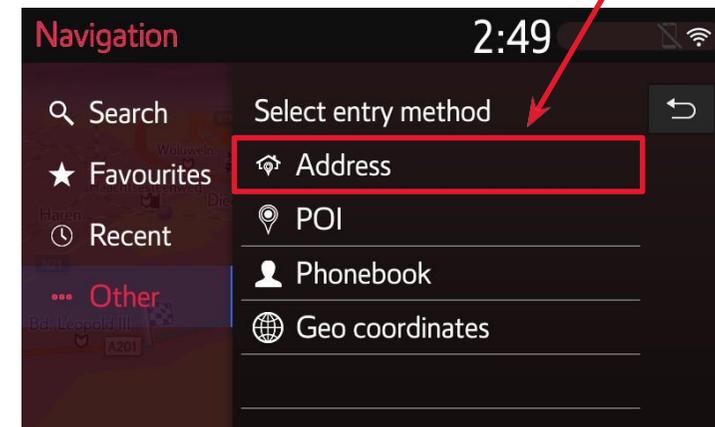
- 3.

Select "Other"



- 4.

Select "Address"

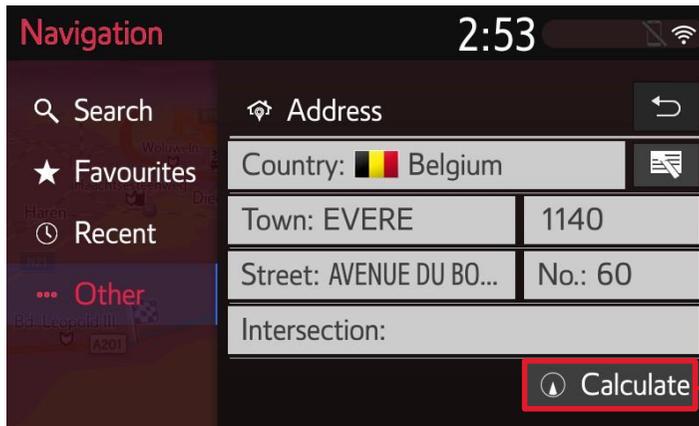




# Toyota MM17 On-Boarding Navigation

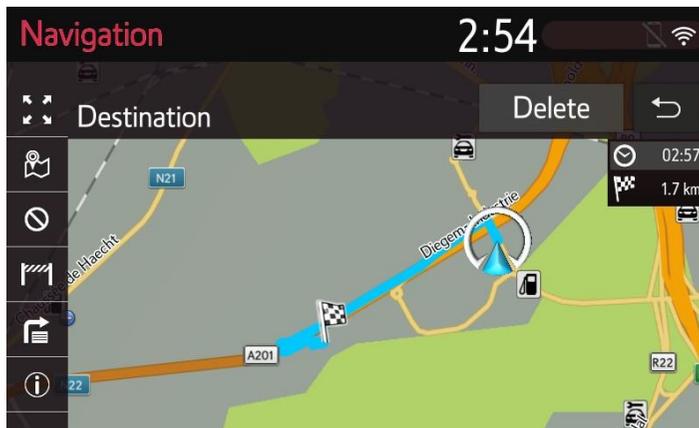
## Enter a New Destination

5.



Select "Calculate" after filling in the address

6. The destination has been set and route guidance will start

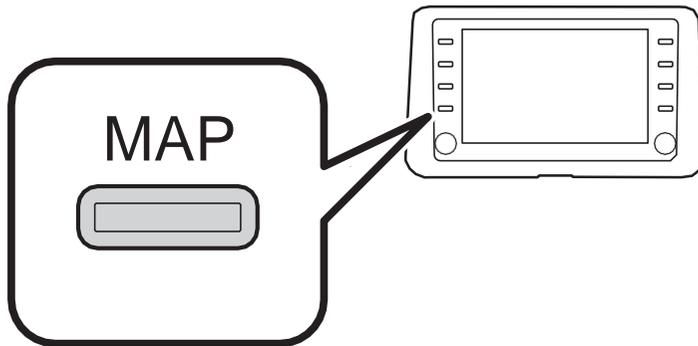




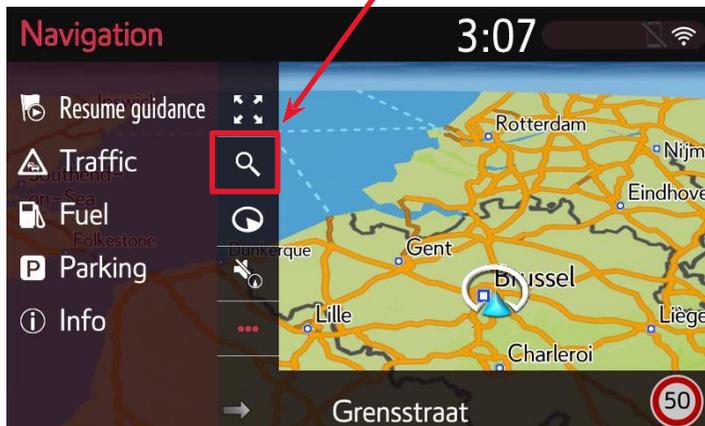
# Toyota MM17 On-Boarding Navigation

## Add a Stopover

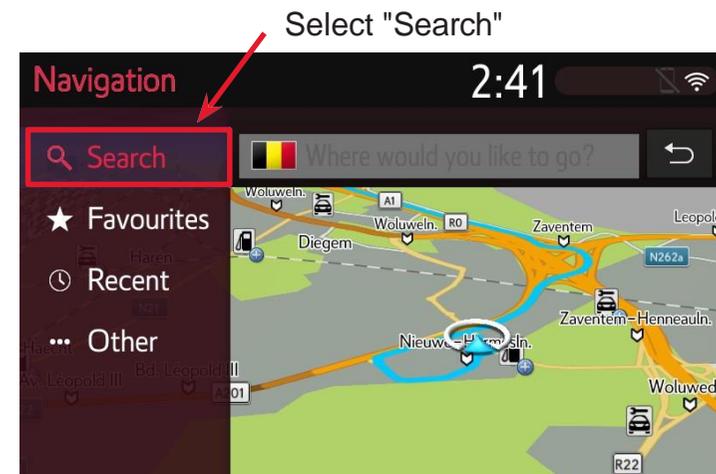
1. During route guidance, press "Map" on the navigation system to display the screen in step 2



2. Select the icon

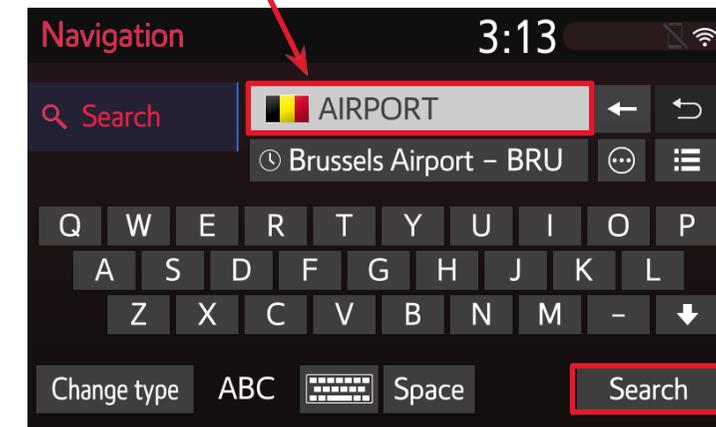


- 3.



- 4.

a. Fill in the destination



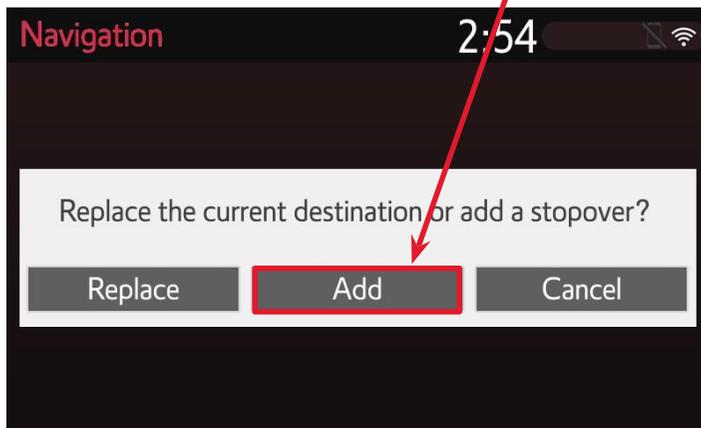


# Toyota MM17 On-Boarding Navigation

## Add a Stopover

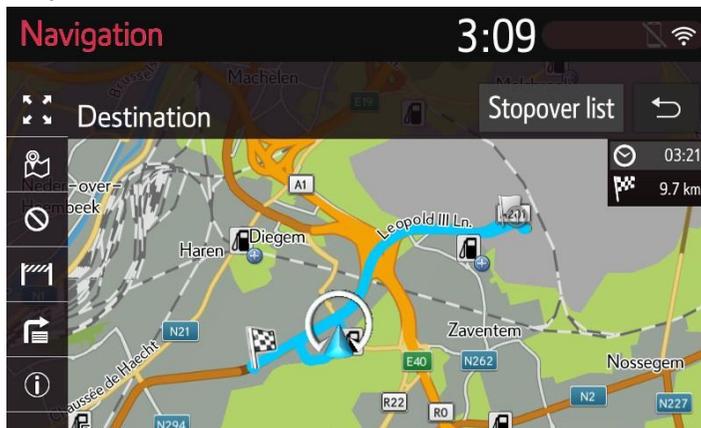
5.

Select "Add" to add a stopover



6.

The address has been added to your route as a stopover

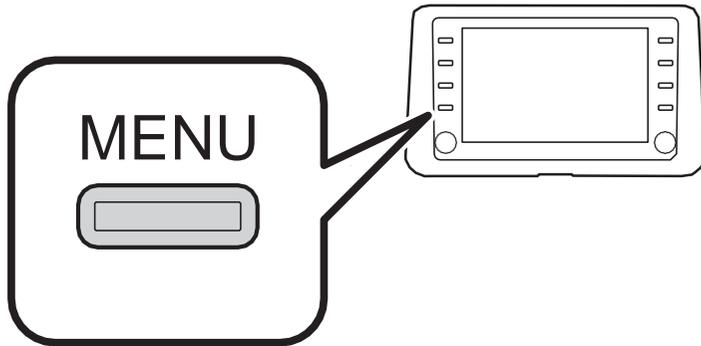




# Toyota MM17 On-Boarding Navigation

## “One Shot” Destination Entry

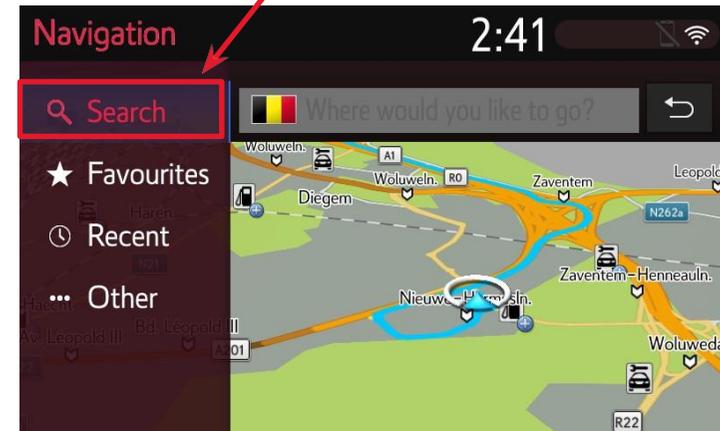
1. Press "Menu" on the navigation system to display the screen in step 2



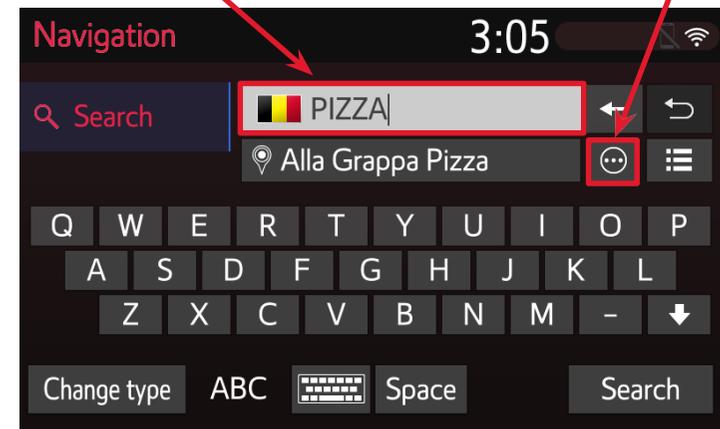
2. Select "Destination"



3. Select "Search"



4. a. Fill in your keyword  
b. Select to display list with relevant entries





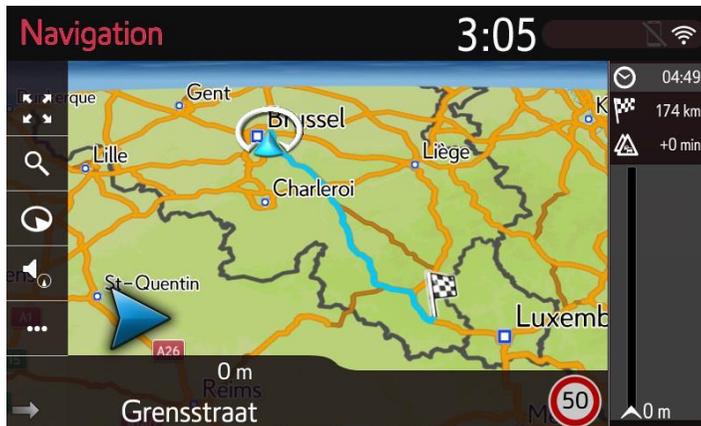
# Toyota MM17 On-Boarding Navigation

## “One Shot” Destination Entry

5. Choose an entry from the list



6. The route to the selected entry is calculated

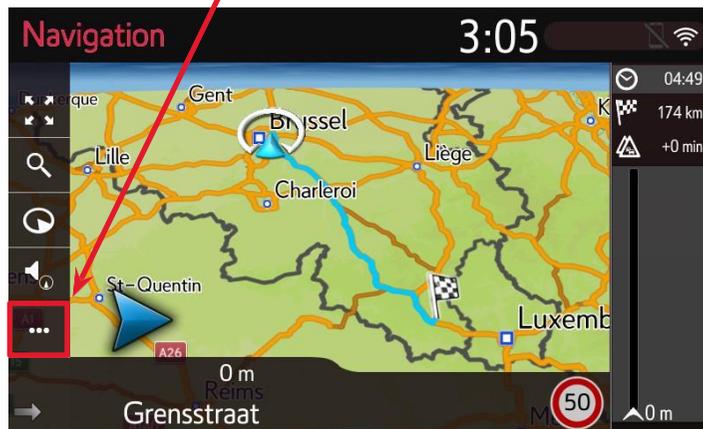




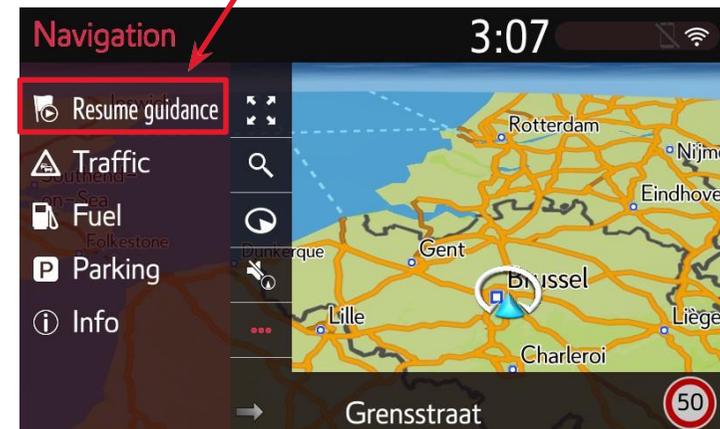
# Toyota MM17 On-Boarding Navigation

## Pause Route Guidance

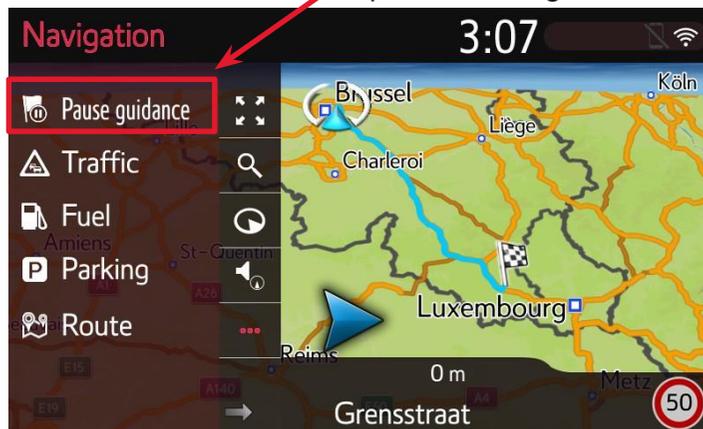
1. Select the icon



3. Select "Resume guidance" to resume route guidance



2. Select "Pause guidance" to pause route guidance

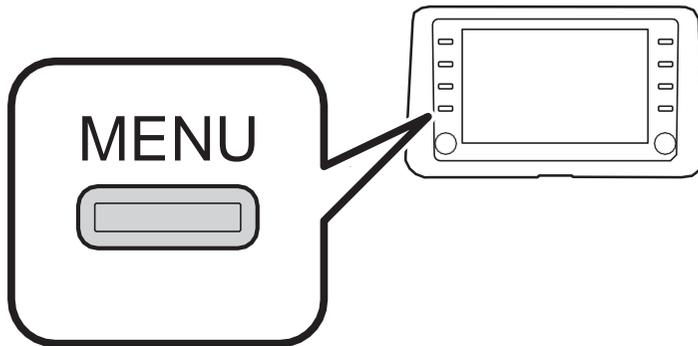




# Toyota MM17 On-Boarding Navigation

## Add a Favorite Address

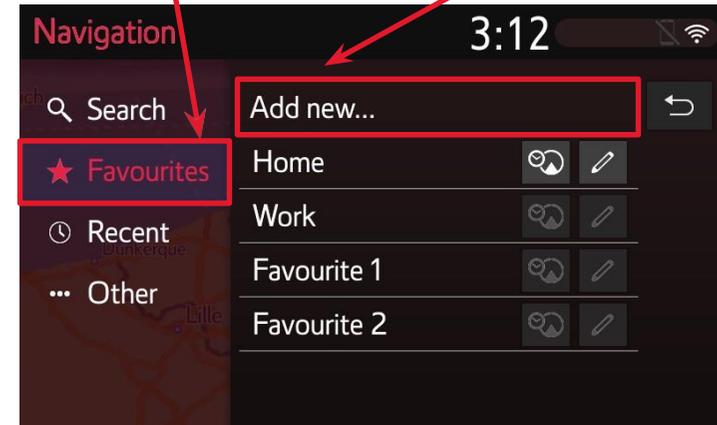
1. Press "Menu" on the navigation system to display the screen in step 2



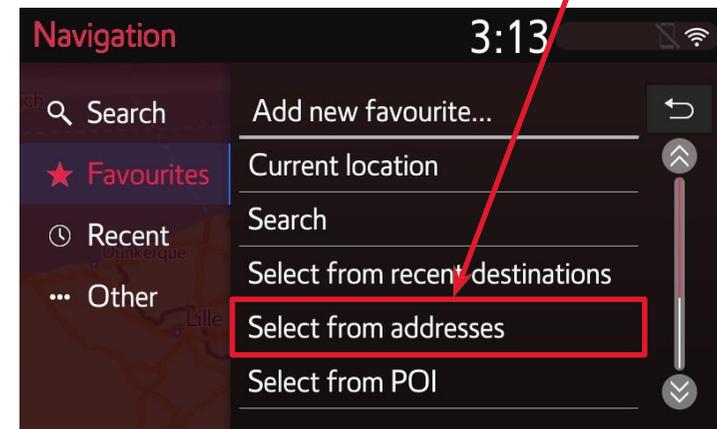
2. Select "Destination"



3. a. Select "Favourites"      b. Select "Add new..."



4. Select "Select from addresses"

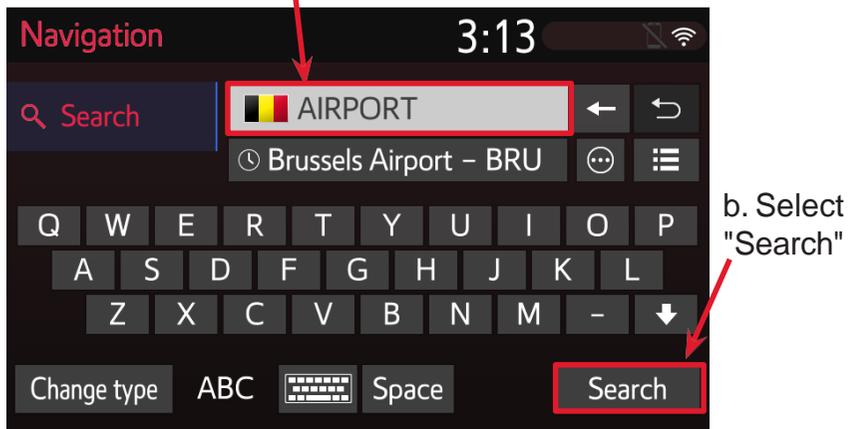




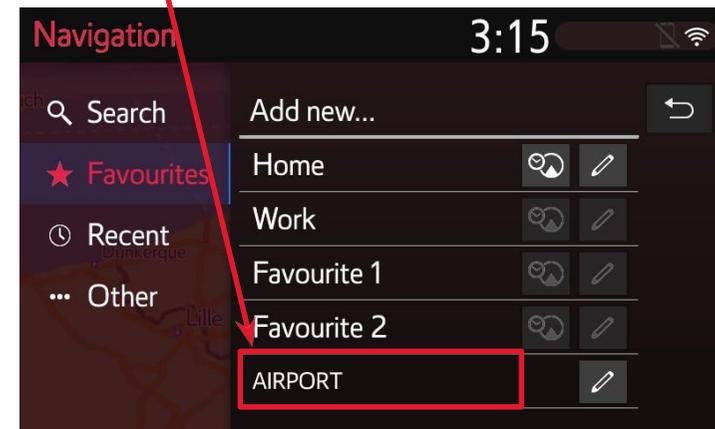
# Toyota MM17 On-Boarding Navigation

## Add a Favorite Address

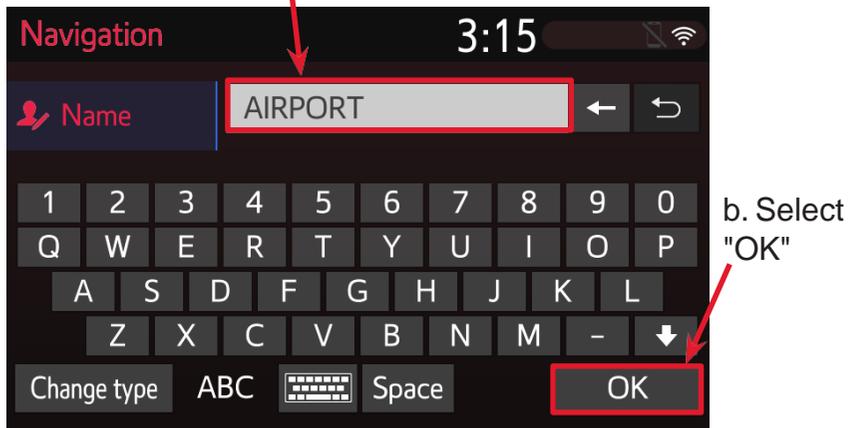
5. a. Fill in the address or search for a location



7. The address has been added to the list



6. a. Choose a name for your favourite address

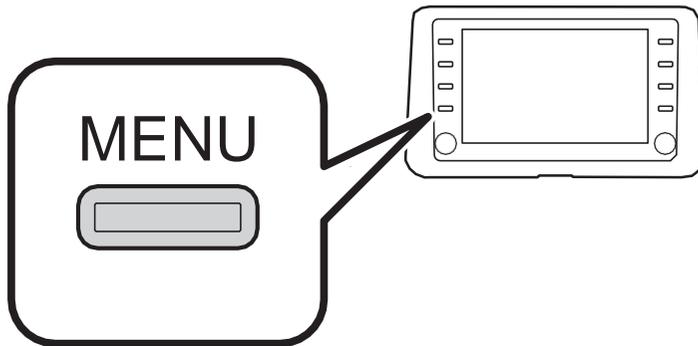




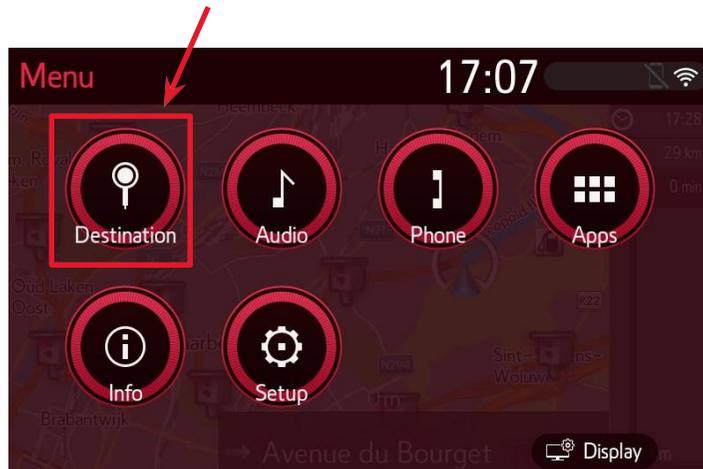
# Toyota MM17 On-Boarding Navigation

## Set Auto-Navigation

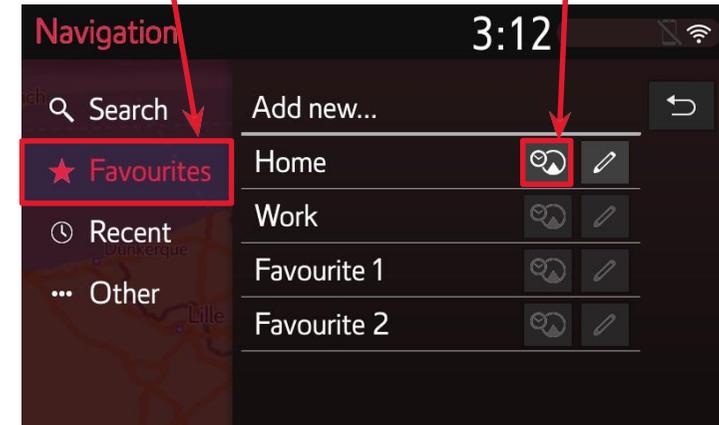
1. Press "Menu" on the navigation system to display the screen in step 2



2. Select "Destination"

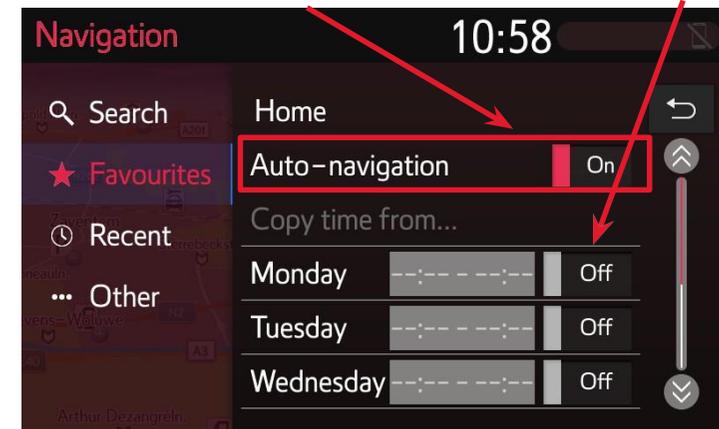


3. a. Select "Favourites"



- b. Select the icon

4. a. Switch to "On" to enable auto-navigation



- b. Switch to "On" to enable time slot





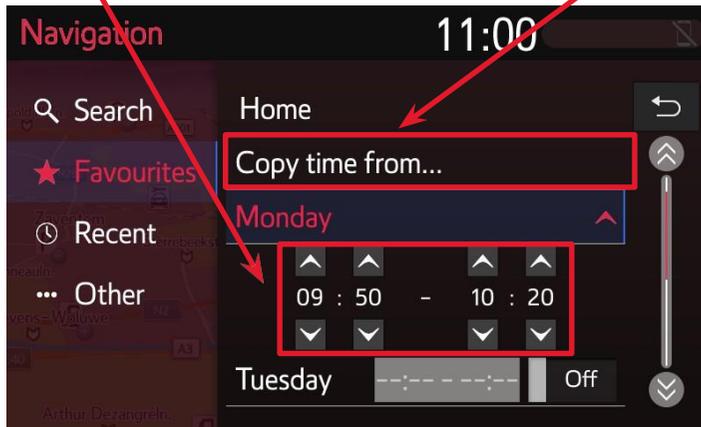
# Toyota MM17 On-Boarding Navigation

## Set Auto-Navigation

5.

a. Enter the time slot

b. Select to copy a registered time slot to any other days





# Toyota MM17 On-Boarding Navigation

## Traffic Information

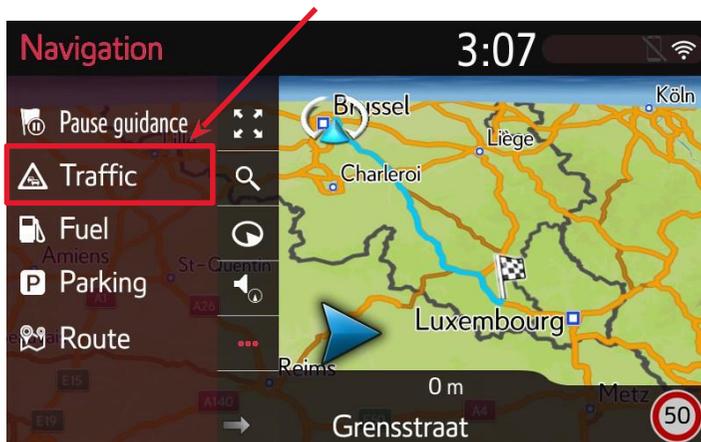
1.

Select the icon



2.

Select "Traffic"



3.

A list of traffic messages will be displayed

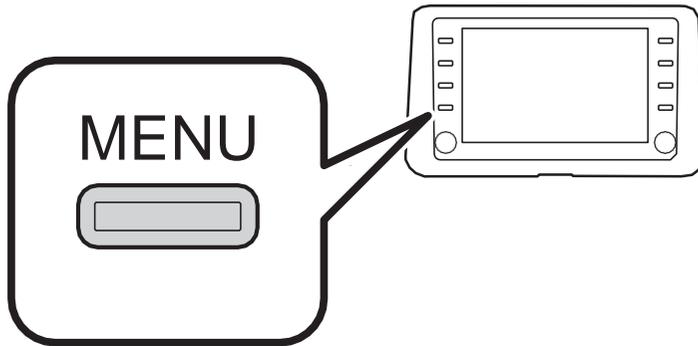




# Toyota MM17 On-Boarding Navigation

## Points of Interest

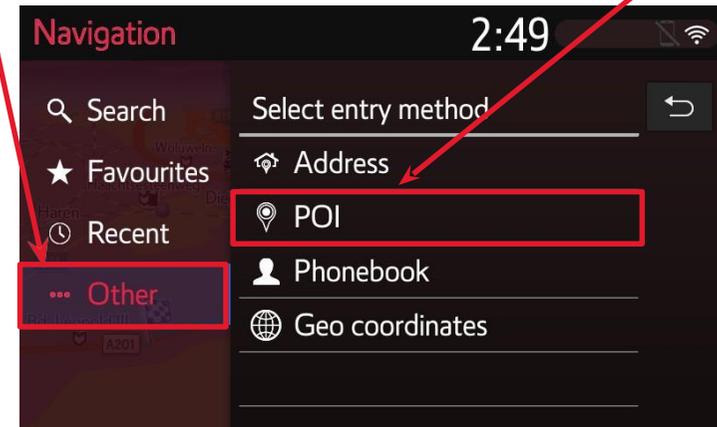
1. Press "Menu" on the navigation system to display the screen in step 2



2. Select "Destination"



3. a. Select "Other" b. Select "POI"



4. A list of relevant entries is displayed

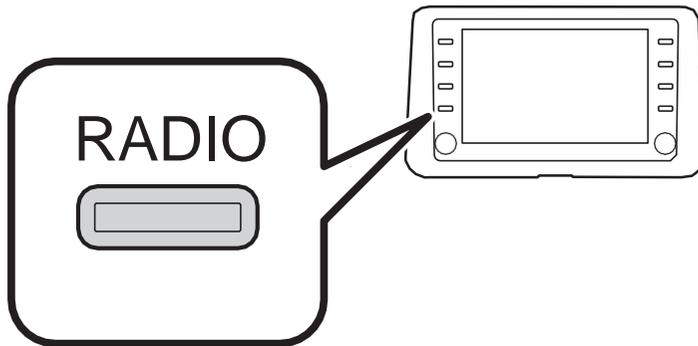




# Toyota MM17 On-Boarding Audio

## Set Favorite Radio Stations

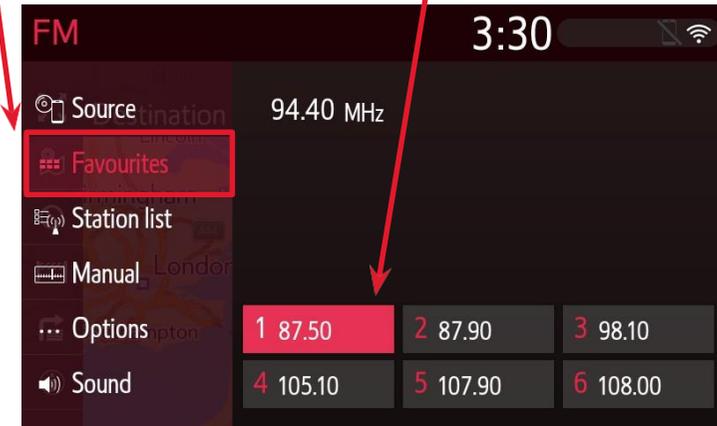
1. Press "Radio" on the navigation system to display the screen in step 2



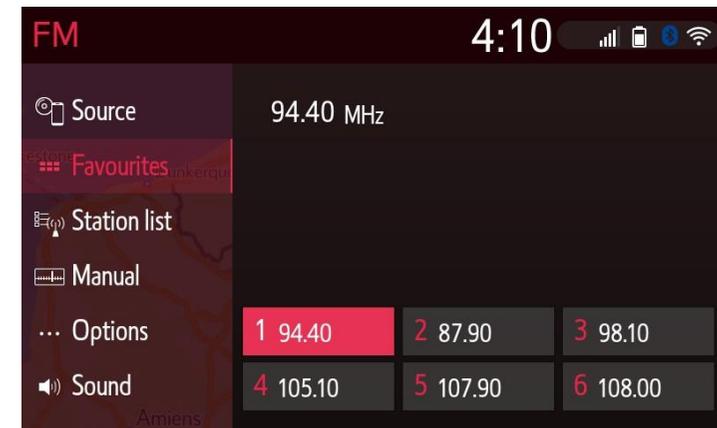
2. a. Select "Manual"      b. Select the desired frequency



3. a. Select "Favourites"      b. Long press the desired slot to save the current frequency



4. The current frequency is saved as a favourite station

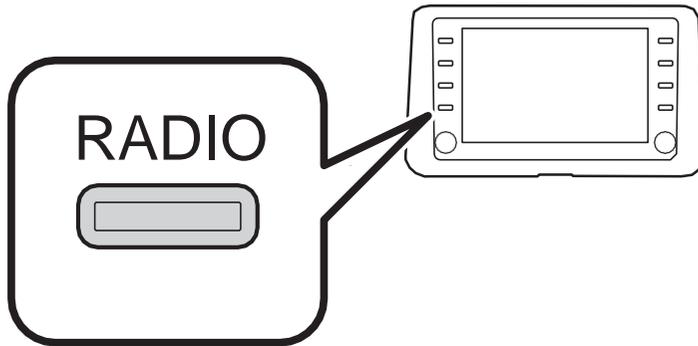




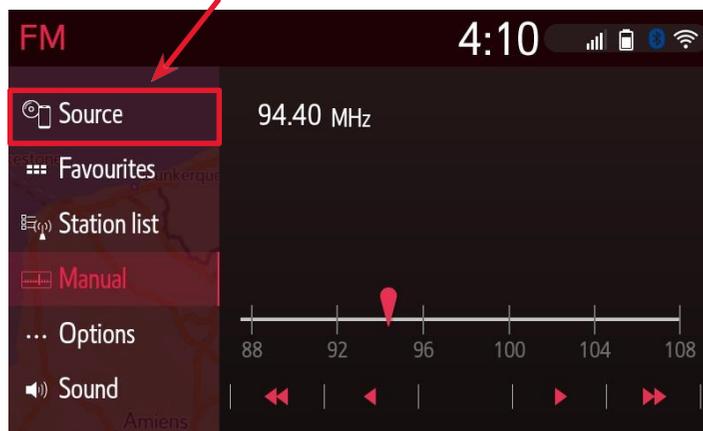
# Toyota MM17 On-Boarding Audio

## Change Audio Source

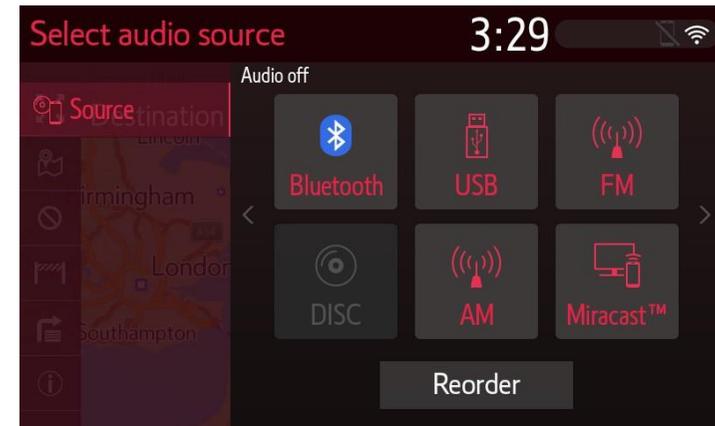
1. Press "Radio" on the navigation system to display the screen in step 2



2. Select "Source"



3. Select the desired audio source

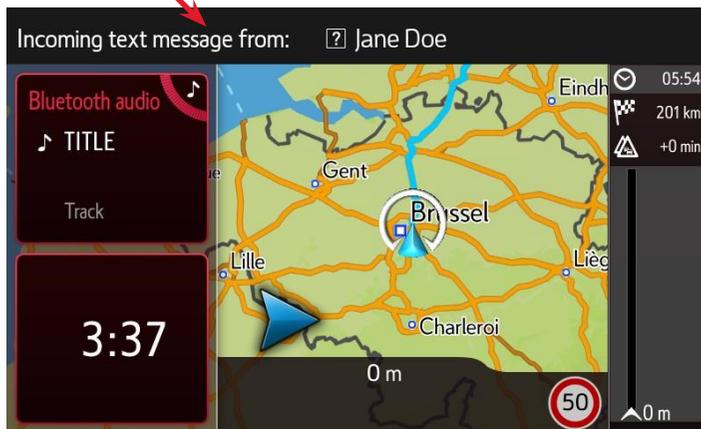




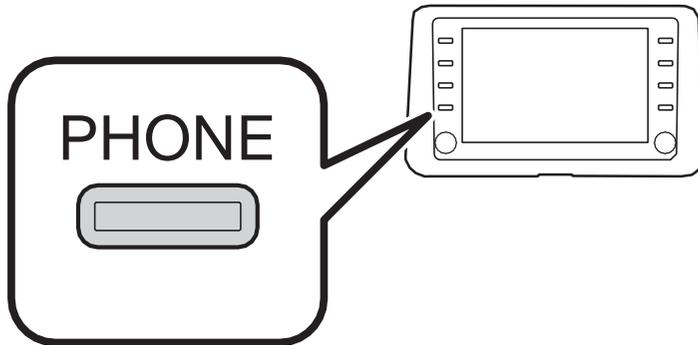
# Toyota MM17 On-Boarding Messaging

## Receive an SMS

1. A new message notification appears at the top of the screen



2. Press "Phone" on the navigation system to display the screen in step 3



3. Select "Message"



4. a. Select incoming "SMS/MMS"      b. Select the desired message



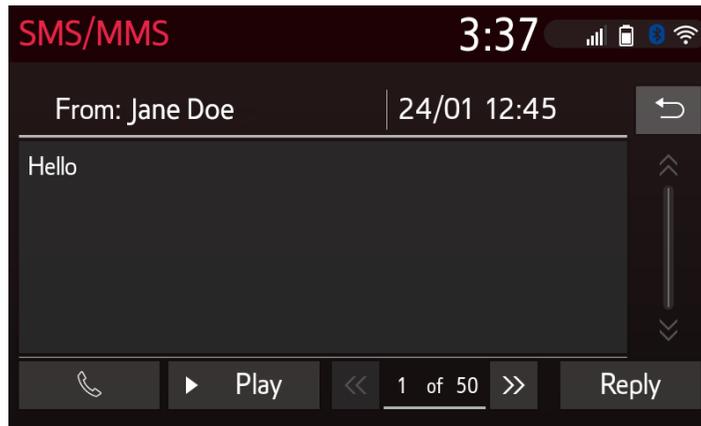
NOTE: Connect your mobile device via Bluetooth to receive an SMS on the navigation system



# Toyota MM17 On-Boarding Messaging

## Receive an SMS

5. The SMS is displayed

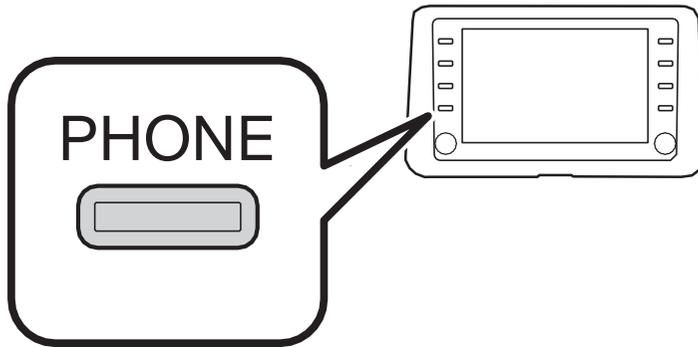




# Toyota MM17 On-Boarding Messaging

## Send an SMS

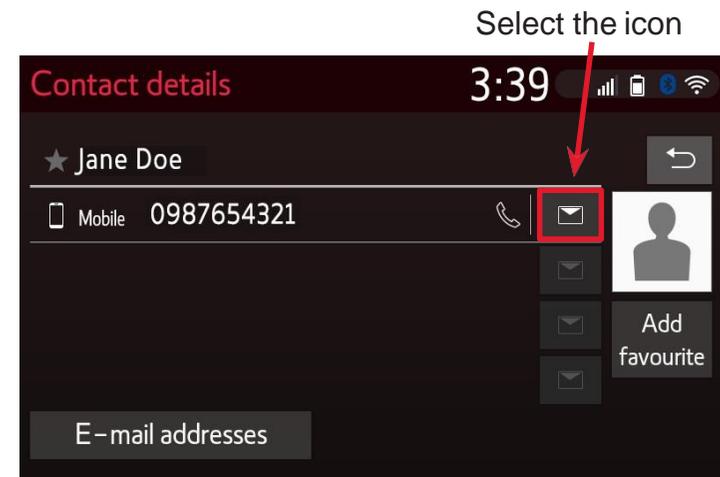
1. Press "Phone" on the navigation system to display the screen in step 2



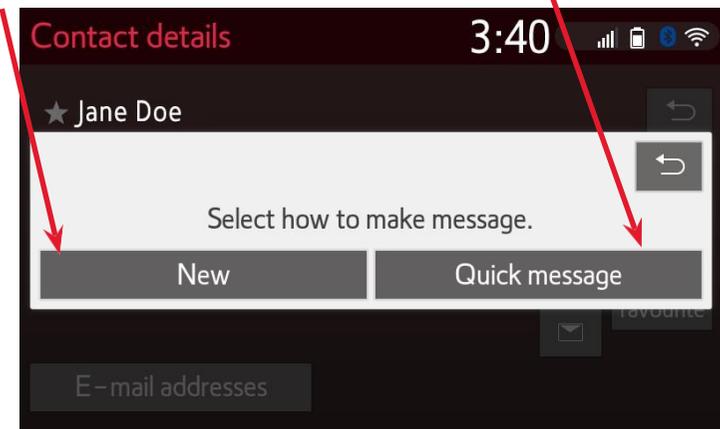
2.
  - a. Select "Contacts"
  - b. Select the desired contact



- 3.



4.
  - Follow the instructions on page 30
  - Follow the instructions on page 31





# Toyota MM17 On-Boarding Messaging

## Send an SMS

### New Message

5.

Type your message

Auto text predictions

Select "OK" to finalize composing

7.

Confirmation that the message is sent

6.

Select "Send" to send the message



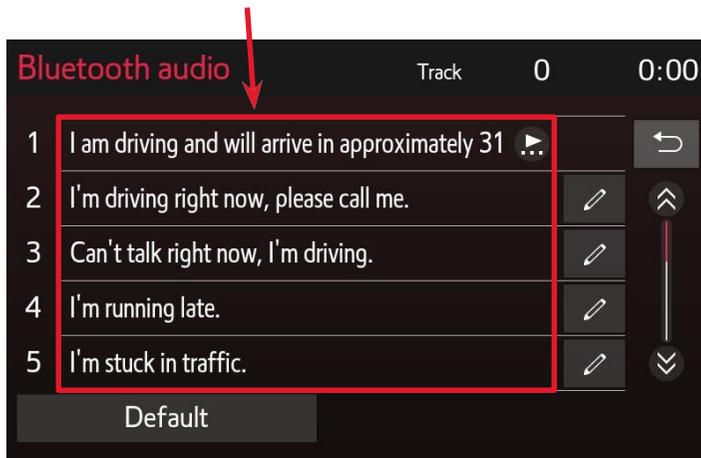


# Toyota MM17 On-Boarding Messaging

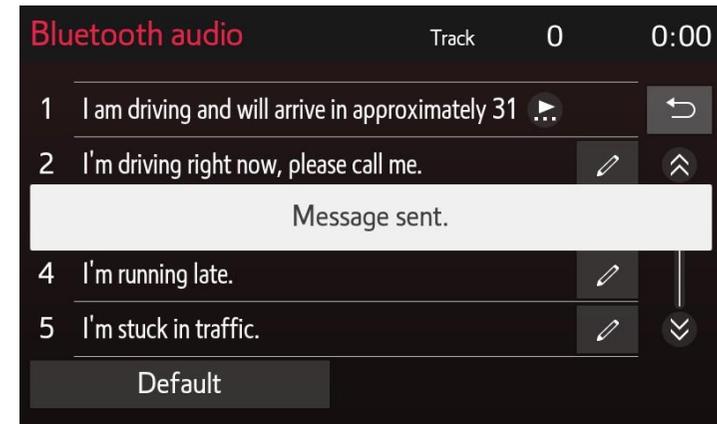
## Send an SMS

### Quick Message

5. Select a predefined message



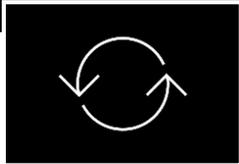
7. Confirmation that the message is sent



6. Select "Send" to send the message



# TOYOTA MULTIMEDIA 19 MINI GUIDE



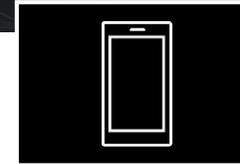
## MULTIMEDIA 17

The best features continued into Multimedia 19



## OVER-THE-AIR

Map updates via internet (no USB stick required)



Apple CarPlay  
**androidauto**  
Smartphone integration

## BUILDING ON MULTIMEDIA 17



### LOOKS GOOD AND WORKS FAST

- Bright, crisp display with 16 million colours
- Short booting time and fast response for both Multimedia and Navigation thanks to cutting-edge software and hardware



### INTUITIVE AND ENJOYABLE TO USE

- Multi-touch screen – swipe, pinch and zoom gestures
- One-box search – search all categories at once using a keyword
- Customisable Home view – see all relevant information at once
- Hey Siri – press voice assistant button on steering wheel for activation and get help with your search; e.g. fastest way to work

### MyT MULTIMEDIA ONLINE CONNECTED SERVICES



- Free for 3 years, it enables you to make the most of the apps in the system and stay connected (internet connection required)
  - Map Care through Toyota Portal
  - Live Internet traffic
  - Multiple Online Search tools, including Google POI
  - Google Streetview, Coyote Mobile Speedcams and more



### MyT APP FOR JOURNEY MANAGEMENT

- Hybrid Coaching
- Find my Car – integrated with Apple and Google maps, find your car's location and share it with friends
- Share to Car – plan a trip on your phone and send it to your car
- Car to Door – easy switch from car to phone to provide directions to your final destination once vehicle is parked
- Driving Data – review and manage your trips
- Service Reminders – use for service booking at Toyota retailers

## OVER-THE-AIR MAP UPDATES



### WHAT IS OTA?

Over-the-air updates can be performed via internet-connected smartphone, via WiFi box, or by connecting to your household WiFi. They do not require the use of a USB stick.

### WHAT DOES THE SERVICE INCLUDE?

- 2 free updates per year (autumn & spring) for 3 years
- Automatic updates of regional maps (per country)
- Select up to 4 regions to be updated at any time. Data sizes are shown before download and depend on the country, ranging from 3 to 560 MB
- Data download starts only after customer confirmation → only if auto check-in ON (by default) + Auto download is OFF (by default). However, if auto check & auto download are both "ON", it will download in the background without letting the user know.

# MM19 SMARTPHONE INTEGRATION

A smarter, safer way to use selected smartphone apps via the vehicle's multimedia system

## Apple CarPlay

 Handsfree calls via Bluetooth

 Navigation via Apple & Google Maps & Waze

 Messages & WhatsApp via voice commands

 Music iTunes, Podcasts, Spotify, Audiobooks & more

## androidauto

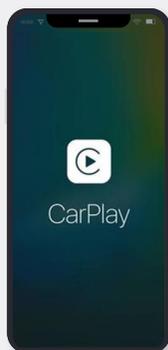
 Handsfree calls via Bluetooth

 Navigation via Google Maps & Waze

 Messages & WhatsApp via voice commands

 Music Google Play Music, Spotify, TuneIn Radio, Audiobooks, podcast apps & more

## WHAT YOU NEED TO KNOW



### PHONE REQUIREMENTS:

- From iPhone 5 and above, pre-installed in factory
- Connected to vehicle's multimedia system via certified USB cable
- CarPlay uses your phone's data

### HOW TO USE:

- Plug the cable into the smartphone
- Use apps on multimedia screen or use voice assistant
- Press steering wheel button or just say 'Hey Siri' (recommended)



'Hey Siri, call John Smith' 'Hey Siri, text my boss I will be late'

**TIP:** Ask Siri to change the music, navigation destination, or check for weather, POI, fuel stations and more, or even to set calendar reminders

### IT'S ALL ABOUT SAFETY:

- You should not use your phone when it is plugged in
- Apple determines which apps and functionality are allowed whilst driving and which apps are enabled to work on their platform

Apple CarPlay: <https://www.apple.com/ios/feature-availability/#apple-carplay>

## WHAT YOU NEED TO KNOW



### PHONE REQUIREMENTS:

- Phone running Android 5.0 or higher
- Connected to vehicle's multimedia system via certified USB cable
- Android Auto uses your phone's data
- Download Android Auto App

### HOW TO USE:

- Plug the cable into the smartphone
- Use the app on the multimedia screen OR use voice assistant
- Press steering wheel button or just say 'OK, Google' (recommended)



'OK Google, call John Smith' 'OK Google, text my boss I will be late'

**TIP:** Ask Google to change the music, navigation destination, or check for weather, POI, fuel stations and more, or even to set calendar reminders

### IT'S ALL ABOUT SAFETY:

- You should not use your phone when it is plugged in
- Google determines which apps and functionality are allowed whilst driving and which apps are enabled to work on their platform

Android Auto: <https://www.android.com/auto/faq/>

## NEW FEATURES iOS 14



- New UI with sidebar and dock
- New dashboard shows music & apps
- New Calendar app with more detail
- Siri integrated in screen
- Phone & screen independent
- 'DND while driving' extends to CarPlay

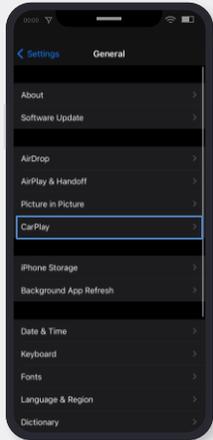
## NEW FEATURES SUMMER 2019



- Design: dark background, crisper colors
- New interface maximizes wider screens
- New launcher with apps & vertical scrolling
- New navigation bar allows multitasking
- Seamlessly switch from phone to car

# MM19 APPLE CARPLAY QUICK GUIDE

1



GO TO:

- "Settings"
- "General"
- "CarPlay"

2



GO BACK TO:

- "Settings"
- "Siri & Search"
- "Listen for Hey Siri" and "Press Side Button for Siri"

3



PRESS:

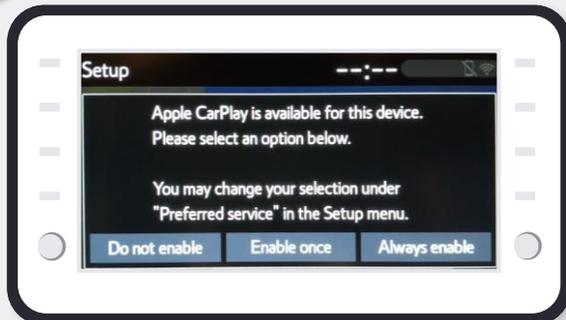
- "Menu"
- "Setup"
- "General"
- Select "Apple CarPlay"

4



Plug your iPhone into the USB media port using official Apple cable

5



PRESS:

- "Enable Once" or "Always Enable"

6



PRESS:

- "Menu" button and then select the "Apple CarPlay" icon

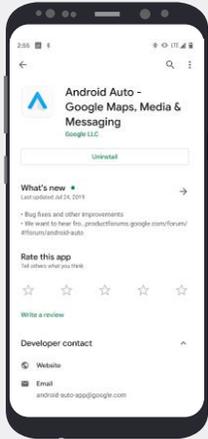
7



Apple CarPlay is now ready to operate

# MM19 ANDROID AUTO QUICK GUIDE

1



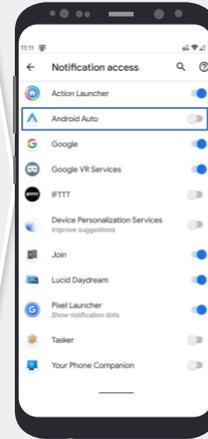
Download Android Auto app from Google Play store

2



Open Android Auto app and press "Get started"

3



Ensure "Android Auto" is enabled on the phone

4



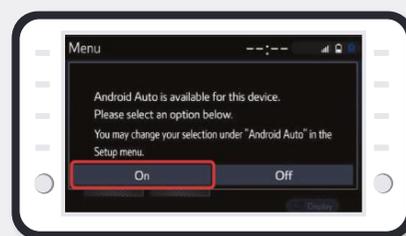
In the setup screen, select "Android Auto"

5



Plug your Android smartphone into the USB media port using Android approved cable

6



In the Projection Settings screen select "Android Auto" to ON

7



Press "Menu" button and then select "Android Auto" icon

8



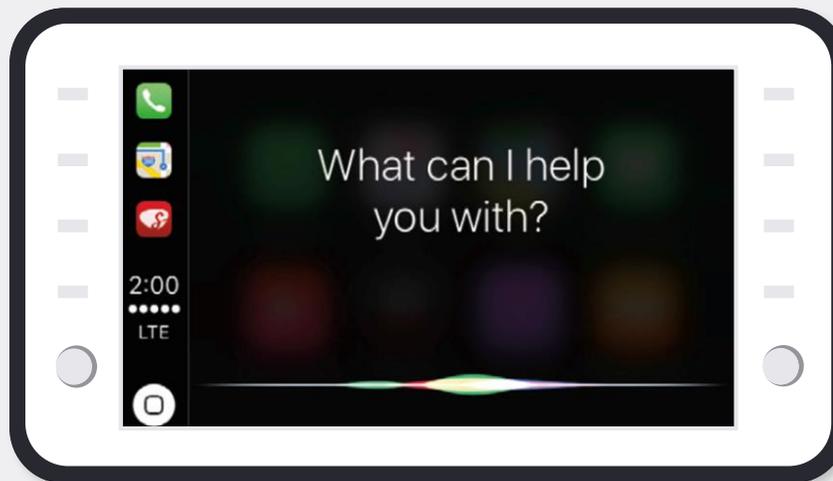
Android Auto is now ready to operate

# MM19 SIRI/GOOGLE ASSISTANT QUICK GUIDE

## SIRI THROUGH CARPLAY



Push and hold the voice command talk switch for 2-3 seconds to activate Siri

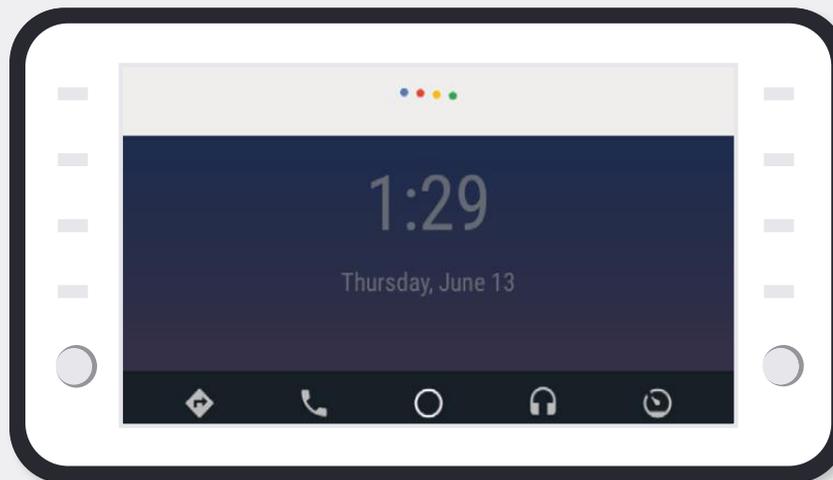


Once Siri is activated you can ask to: make calls, send and receive text messages, listen to music and more

## GOOGLE ASSISTANT THROUGH ANDROID AUTO



Push and hold the voice command talk switch for 2-3 seconds to activate Google Assistant



Once Google Assistant is activated you can ask to: make calls, send and receive text messages, listen to music and more

# OTA MAP UPDATES QUICK-GUIDE



## WHAT IS OTA?

Over-the-air map updates can be performed via a internet-connected smartphone, via WiFi box or by connecting to your household WiFi. They do not require the use of a USB stick.



## OVER-THE-AIR

Map updates via internet  
(No USB stick required)

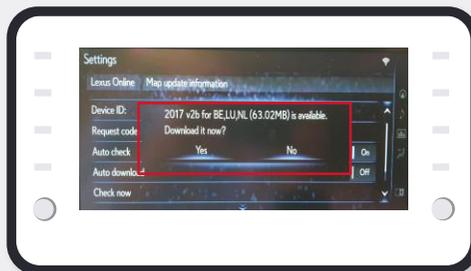
1



### SET UP

Select up to 4 regions via Customer Portal

2

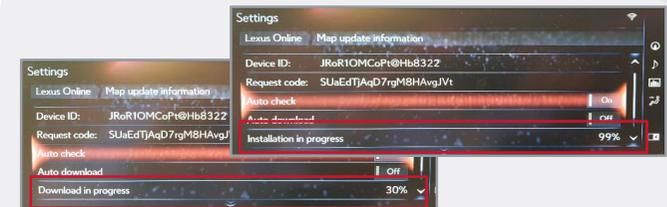


### MAP UPDATE AVAILABLE

Pop-up message indicates when Map update is available



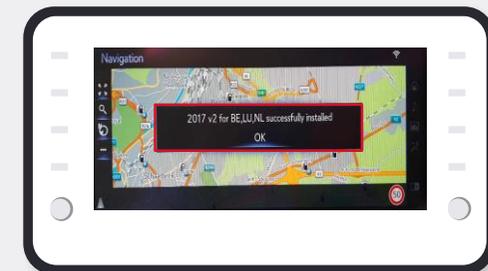
3



### DOWNLOAD & INSTALLATION

Installation in the background, Navi and other features unaffected

4



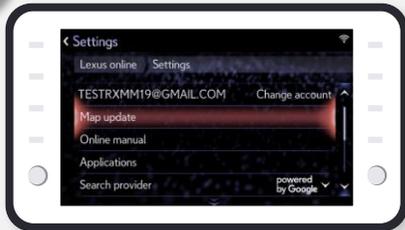
### READY TO START WITH NEW MAP

User is informed of update next time they start multimedia

# OTA MAP UPDATE STEPS

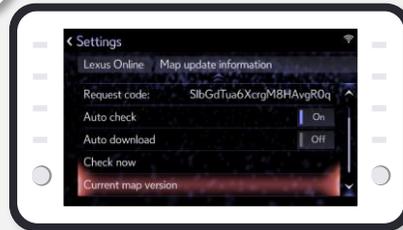


1



Go To Settings → Toyota Online → Press **"Map update"**

2



Click on **"Current map version"** to find the versions and the regions you have already downloaded

3



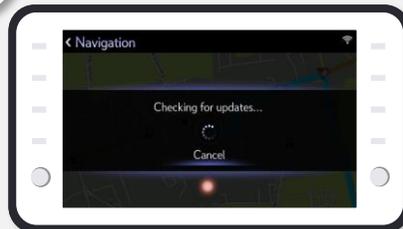
If you are more than 2 updates behind on the OTA download you need to perform a full Map download

4



By clicking **"Check now"** you will find out if there are any new downloads available

5



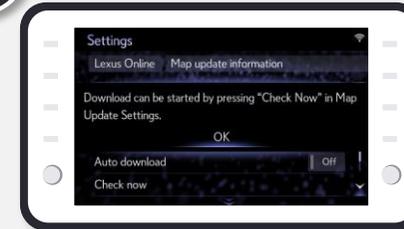
Checking for updates, wait until a message pops up

6



Press **"Yes"** to start downloading the latest map

7



Press **"OK"**



## NO USER INTERVENTION REQUIRED

- If you click on **"auto download"** then the system does not ask you if/when a download is ready. It will only inform you that it has downloaded the update.



## "OVER-THE-AIR" MEANS THROUGH PHONE OR WIFI BOX



## AUTOMATIC UPDATE OF REGIONAL MAP (COUNTRY)

- The Map navigation keeps on working while the download and/or the installation is in progress.
- It does not matter if the system is turned ON or OFF during the OTA map download or installation.

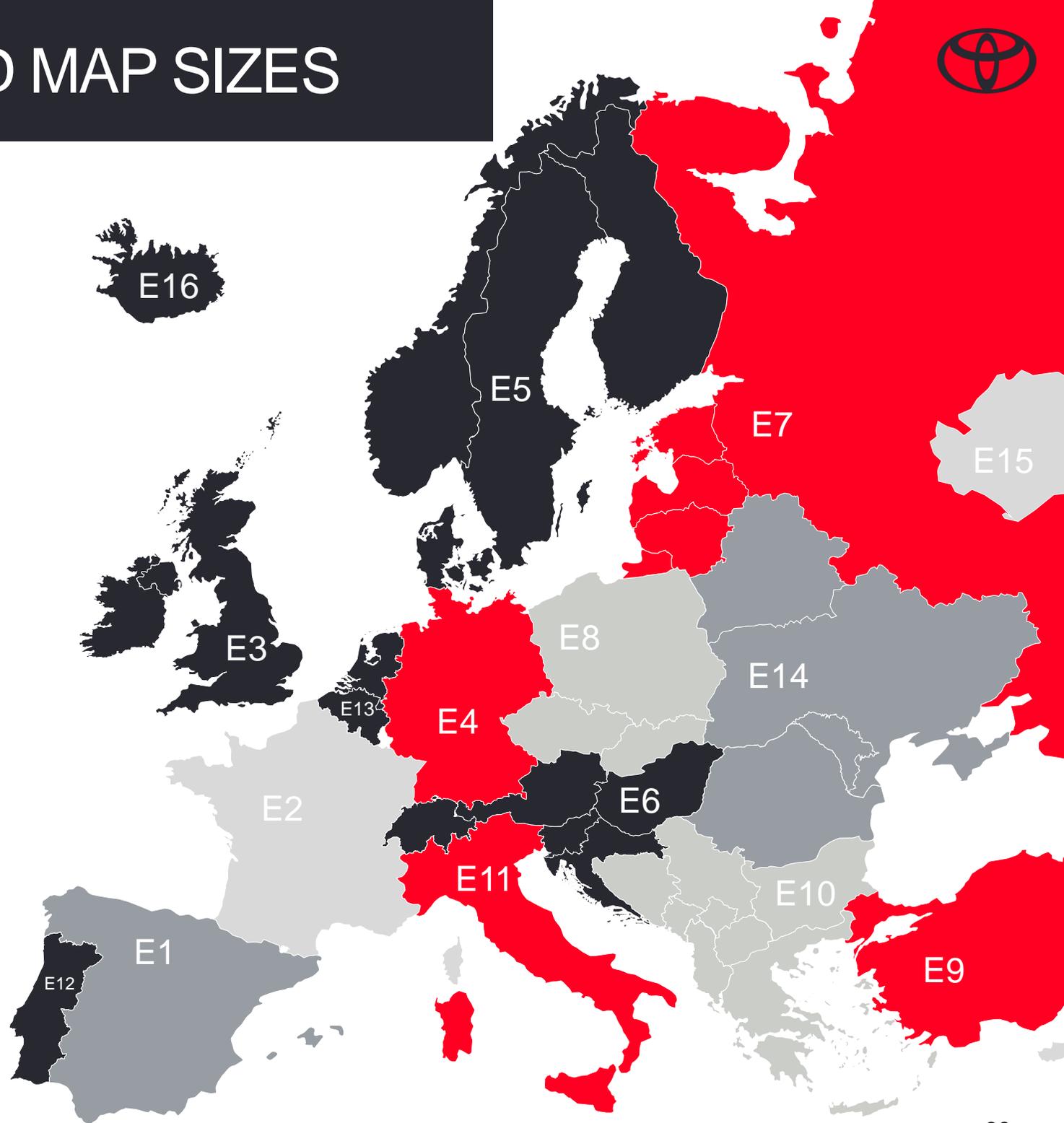


## TWO UPDATES PER YEAR

# OTA REGIONS AND MAP SIZES



Region	Country	Map size (Mb)
E1	Andorra, Canary Islands Gibraltar (United Kingdom), Spain	208
E2	France, Monaco	352
E3	Ireland, United Kingdom	226
E4	Germany	216
E5	Denmark, Finland, Norway, Sweden	112
E6	Austria, Croatia, Hungary Liechtenstein, Slovenia, Switzerland	116
E7	Estonia, Latvia Lithuania, Russia	560
E8	Czech Republic, Poland, Slovakia	123
E9	Turkey	146
E10	Albania, Bosnia and Herzegovina Bulgaria, Greece, Kosovo Macedonia, Malta, Montenegro, Serbia	92
E11	Italy, San Marino, Vatican	186
E12	Portugal	53
E13	Belgium, Luxembourg Netherlands	140
E14	Belarus, Moldova, Romania, Ukraine	140
E15	Kazakhstan	23
E16	Iceland	3





# OTA portal update

The user has the ability to configure which regions are downloaded via OTA. The maximum number of permissible regions is 4 (Region is a set of countries).

The user can set the priority of their regions on the Customer portal – this is the order in which the Navi box will do the updates. For example, if you have defined the priorities as: 1. Belgium, 2. France, the system will always download and update Belgium first before the system downloads and updates France.

User is able to select regions from a Drop-Down list(below image).

**Over-the-air Map Updates**

Please select up to 4 regions for which you would like to receive over-the-air map updates.  
**Please note:** OTA data downloads are large files and this has an impact of your mobile phone data limit if no 4G Box or DCM is fitted.

<b>Nordics</b> ~450MB	▼
<b>Danubian</b> ~450MB	▼
<b>Alpines</b> ~450MB	▼
<b>South Europe</b> ~450MB	▼
<b>Region 1</b> ~450MB	▼
<b>Region 2</b> ~450MB	▼
<b>Region 3</b> ~450MB	▼
<b>Region 4</b> ~450MB	▼
<b>Region 5</b> ~450MB	▼
<b>Region 6</b> ~450MB	▼
<b>Region 7</b> ~450MB	▼
<b>Region 8</b> ~450MB	▼
<b>Region 9</b> ~450MB	▼
<b>Region 10</b> ~450MB	▼

Select regions Instructions

If the customer has not set their regions, the default region is the region in which the customer account is registered when account is created.

